

# American Express Explorer® Credit Card

## Benefits Terms and Conditions



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## Membership Rewards

### American Express Explorer Credit Card Membership Rewards Program Terms and Conditions

#### General Terms and Conditions:

1. This program is applicable to Cardmembers of American Express Explorer Credit Card issued by American Express International, Inc. ("American Express") in Hong Kong ("Eligible Card", such holder, "Eligible Cardmember").
2. Foreign currencies spend has to be settled in a foreign currency. Foreign currency means any currency other than Hong Kong Dollars. If a transaction is converted into Hong Kong Dollars prior to being submitted to American Express, foreign currencies spend earn rate will not be applied on that spend. Payments for online transactions made in Hong Kong Dollars will also not be considered as foreign currencies spend. Foreign currencies spend excludes charges including but not limited to charges and other fees.
3. American Express Membership Rewards points will accrue to the nearest dollar for each transaction.
4. Eligible Cardmember may redeem Frequent Traveler Rewards where American Express Membership Rewards points may be converted into any one or more participating Frequent Customer Programs with no administration fee. Redeeming Frequent Traveler Rewards is subject to [American Express Membership Rewards Terms and Conditions](#).
5. For the avoidance of doubt, accumulation of spending for the program in each Eligible Cardmembers' account ("Eligible Card Account") shall also include the spending of Eligible Cards' Supplementary Cards issued under that Eligible Card Account.
6. Adjustments will be made to the points accrued in the Membership Rewards Program Account opened for Eligible Cardmember ("Program Account") if there are any credits posted to the Program Account including those arising from returned goods or services or from billing disputes. If your earn rate changes, the new earn rate will apply to any credits posted regardless of the original earn rate for the purchase.
7. American Express Membership Rewards Terms and Conditions also apply to this program. Please [click here](#) for details.
8. American Express reserves the right to amend these Terms and Conditions, suspend or terminate the program at any time without prior notice.
9. In case of any dispute, the decision of American Express shall be final.
10. In the event of any inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

#### 3X on Local Spend:

11. Eligible Cardmember will accrue 3 American Express Membership Rewards points for every eligible HK\$1 billed to the Eligible Card in Hong Kong dollars, excluding transactions in local auction houses. Eligible Cardmember will accrue 1 American Express Membership Rewards points for every HK\$1 billed for the Eligible Card in transactions in local auction houses. Enrollment is not required.

### **3X on Foreign Currencies Spend:**

12. Eligible Cardmembers will accrue 3 American Express Membership Rewards points for every eligible HK\$1 equivalent billed to the Eligible Card in foreign currencies. Enrollment is not required.

### **Up to 10.75X(\*) on Foreign Currencies and Travel Spend:**

\* Up to 10.75 American Express Membership Rewards points including the 3 American Express Membership Rewards points earned from the local currencies spend under 3X on Local Spend or from foreign currencies spend under 3X on Foreign Currencies Spend for every eligible HK\$1 (or equivalent) billed to the Eligible Card and the additional up to 7.75 American Express Membership Rewards points for every eligible HK\$1 (or equivalent) billed to the Eligible Card earned upon successful enrollment in and fulfillment of the below Foreign Currencies and Travel Spend Offer.

13. "0.75X Additional Bonusing (Offer 1)": During the Foreign Currencies and Travel Spend Offer Promotion Period (as defined below) and after successfully completing the enrollment to Offer 1, the Enrolled Cardmembers (as defined below) will start earning additional 0.75 American Express Membership Rewards points for:

- a) Every HK\$1 equivalent spent in foreign currencies from Eligible Transaction (as defined below); and
- b) Every eligible HK\$1 spent on eligible airfare transactions for scheduled flights made directly with a passenger airline merchant ("Airline Bonusing") or at Selected Online Travel Agencies ("Selected Online Travel Agencies Bonusing") in Hong Kong dollars.

14. "7X Additional Bonusing (Offer 2)": During the Foreign Currencies and Travel Spend Offer Promotion Period (as defined below) and after successfully completing the enrollment to Offer 2, the Enrolled Cardmembers (as defined below) will start earning additional 7 American Express Membership Rewards points for:

- a) Every HK\$1 equivalent spent in the first HK\$10,000 (or equivalent) in foreign currencies from Eligible Transaction (as defined below); and
- b) Every eligible HK\$1 spent in the first HK\$10,000 on eligible airfare transactions for scheduled flights made directly with a passenger airline merchant ("Airline Bonusing") or at Selected Online Travel Agencies ("Selected Online Travel Agencies Bonusing") in Hong Kong dollars.

billed to the Registered Eligible Card during each calendar quarter (i.e. January 1 – March 31 or April 1 – June 30).

15. Above Offer 1 and Offer 2 are collectively as "Foreign Currencies and Travel Spend Offer", which are valid from January 1, 2025 to June 30, 2025, both dates inclusive ("Foreign Currencies and Travel Spend Offer Promotion Period"). The enrollment links will be available on [go.amex/fx-spend-en](https://go.amex/fx-spend-en) starting from January 1, 2025 onwards. The selected merchants for Airlines Bonusing and Selected Online Travel Agencies Bonusing are updated from time to time without prior notice. For the latest list, please click [here](#) for details.

16. Eligible Cardmembers must successfully enroll in the Foreign Currencies and Travel Spend Offer with the Eligible Card during the Foreign Currencies and Travel Spend Offer Promotion Period ("Enrolled Cardmembers"), then spend in foreign currencies, airlines under Airline Bonusing or Selected Online Travel Agencies with the Registered Eligible Card to enjoy the Foreign Currencies and Travel Spend Offer ("Eligible Transaction"), which shall be subject to any exclusions outlined in the American Express Membership Rewards Terms and Conditions or herein. For the avoidance of

doubt, any spending/transaction that occurs prior to the successful enrollment is not counted as qualified/eligible transactions under the Foreign Currencies and Travel Spend Offer.

17. A currency conversion fee applies when payment is charged in a currency other than Hong Kong Dollars and this fee does not count toward the Eligible Transaction.
18. Un-posted/cancelled/refunded transactions and transactions that are found to be fraudulent or are eventually cancelled/refunded will be considered as ineligible transactions and shall be excluded from the Eligible Transaction.
19. American Express is not responsible for any enrollment delays due to system instability.
20. Airline Bonusing is not applicable if the transaction is:
  - i. made through via third-party payment. Your transaction will not be qualified if it is not made directly with the merchant. In addition, in most cases, you will not earn the additional 0.75 and/or 7 American Express Membership Rewards points if your transaction is made with an electronic wallet or through a third party including authorized retailers or resellers and online marketplaces or if the merchant uses a mobile or wireless card reader to process it, or
  - ii. made through via a third-party establishment (for example a booking of flight/hotel stay package made via a 3rd party airline agent and payment is made at hotel counter upon check-out), or
  - iii. for charter flights or private jet flights, or
  - iv. for flights that are part of travel packages, tours, or cruises sold via an airline, or
  - v. for accommodation, car rental, or cruises bookings made via an airline, or
  - vi. for In-flight sales, or
  - vii. for Frequent Flyer Programs.
21. Selected Online Travel Agencies Bonusing is applicable if the transaction is
  - a) made on the selected online travel agency's Hong Kong website (website location preference as Hong Kong or domain ending with .com.hk or .hk or /hk) ("Hong Kong Website") in Hong Kong dollars. Please click here for details; or
  - b) made through the website of selected online travel agencies without a designated Hong Kong Website but the transaction is made in Hong Kong dollars.

Selected Online Travel Agencies Bonusing is not applicable if the transaction is

- i. made through via third-party payment. Your transaction will not be qualified if it is not made directly with the merchant. In addition, in most cases, you will not earn the additional 0.75 and/or 7 American Express Membership Rewards points if your transaction is made with an electronic wallet or through a third party including authorized retailers or resellers and online marketplaces or if the merchant uses a mobile or wireless card reader to process it, or
  - ii. made through via a third-party establishment (for example a flight/hotel stay package made via a 3rd party travel agent and payment made at hotel counter upon check-out).
22. For Airline Bonusing and Selected Online Travel Agencies Bonusing, please note that we assign codes to merchants based on what they primarily sell. We group certain merchant codes into categories that are eligible for additional rewards. A purchase with a merchant will not earn additional rewards if the merchant's code is not included in a rewards category. You may not receive additional rewards if we receive inaccurate information or are otherwise unable to identify your purchase as eligible for a reward category. For questions about additional rewards on a purchase, call the number on the back of your Eligible Card.

## **2025 5X(#) on Selected Online Merchants and Everyday Dining (“5X Offer”):**

# 5X including the 3 American Express Membership Rewards points earned under the above local spend and the additional 2 American Express Membership Rewards points earned under either Selected Online Merchant Bonusing or Everyday Dining Bonusing (as defined below).

23. 5X Offer on Selected Online Merchants and Everyday Dining is valid from January 1, 2025 to December 31, 2025, both dates inclusive (“5X Offer Promotion Period”). The selected merchants for Selected Online Merchants and/or Everyday Dining of 5X Offer are updated from time to time without prior notice. For the latest list, please [click here](#) for details.

24. Eligible Cardmember must successfully enroll in the 5X Offer with the Eligible Card (“5X Offer Enrolled Cardmember”).

25. American Express is not responsible for any enrollment delays due to system instability.

26. 5X Offer Enrolled Cardmember will start earning additional 2 American Express Membership Rewards points for every eligible HK\$1 spent at Selected Online Merchants under the following circumstances (“Selected Online Merchant Bonusing”) after completing the enrollment successfully during the 5X Offer Promotion Period:

- a) For eligible transactions made on the Selected Online Merchant’s Hong Kong website (website location preference as Hong Kong or domain ending with .com.hk or .hk or /hk) (“Hong Kong Website”) in Hong Kong dollars. Please [click here](#) for details; or
- b) For eligible transactions made through the website of selected online merchants without a designated Hong Kong Website but the transaction is made in Hong Kong dollars; or
- c) Selected Online Merchant Bonusing is not applicable if the transaction is
  - i. made through via third-party payment. Your transaction will not be qualified if it is not made directly with the merchant. In addition, in most cases, you will not earn the additional 2 American Express Membership Rewards points if your transaction is made with an electronic wallet or through a third party including authorized retailers or resellers and online marketplaces or if the merchant uses a mobile or wireless card reader to process it, or
  - ii. made through via a third-party establishment (for example a flight/hotel stay package made via a 3rd party travel agent and payment made at hotel counter upon check-out).

27. 5X Offer Enrolled Cardmember will start earning additional 2 American Express Membership Rewards points for every eligible HK\$1 spent at Everyday Dining under the following circumstances (“Everyday Dining Bonusing”) after completing the enrollment successfully during the 5X Offer Promotion Period:

- a) Unless otherwise specified, Everyday Dining Bonusing is only applicable to transactions made directly in-person at the physical stores of the Everyday Dining Merchants.
- b) Everyday Dining Bonusing is not applicable if the transaction is made via third-parties (e.g. meal delivery services).

28. For Selected Online Merchant Bonusing and Everyday Dining Bonusing, please note that we assign codes to merchants based on what they primarily sell. We group certain merchant codes into categories that are eligible for additional rewards. A purchase with a merchant will not earn additional rewards if the merchant’s code is not included in a rewards category. You may not receive additional rewards if we receive inaccurate information or are otherwise unable to identify your purchase as eligible for a reward category. For questions about additional rewards on a purchase,

call the number on the back of your Eligible Card.

29. The additional 2 American Express Membership Rewards points for every HK\$1 spending incurred from 5X Offer (including Selected Online Merchant Bonusing and Everyday Dining Bonusing) are capped at extra 90,000 Membership Rewards points in total per Eligible Card Account (as defined in Clause 5) for each calendar quarter (i.e. January 1 – March 31, April 1 – June 30, July 1 – September 30 and October 1 – December 31).

*Updated on December 31, 2024*

## Airport Experience

### Plaza Premium Lounge Access or a complimentary meal set at designated dining outlets Offer Terms and Conditions

1. The complimentary Plaza Premium Lounge Access or a complimentary meal set at designated dining outlets ("Offer") is applicable to Basic and Supplementary Cardmembers of American Express Explorer Credit Card issued by American Express International, Inc. ("American Express") in Hong Kong ("Eligible Card", such holder, "Eligible Cardmember").
2. Basic and Supplementary Cardmembers of Eligible Card can enjoy the Offer for a total of 8 times access for each calendar year. Complimentary meal set entitlement including an appetizer or soup, main course and one (1) glass of soft drinks or juice at designated airport dining outlets. Each of the 8 complimentary lounge accesses can be used at any one of the following dining outlets (the list of designated dining outlets is subject to change from time to time without prior notice) for dine-in or takeaway, unless otherwise specified. The menus of the complimentary meal set provided by the dining outlets vary by locations, Eligible Cardmembers should contact the specific dining outlet for details.

#### 2.1. Designated dining outlets:

City	Airport	Dining Outlet Name	Location
Hong Kong	Hong Kong International Airport	Intervals Sky Bar & Restaurant #	Level 9, Sky Bridge (restricted area) – proceed up the escalators between Gates 12 & 24)
Hong Kong	Hong Kong International Airport	TGM*	Unit 5A021, Level 5, Arrival Hall A (non-restricted area)
Singapore	Singapore Changi Airport	TGM*	Level 3, Unit No. 036-083, Departure/ Transit Lounge Terminal 2 Singapore Changi Airport
Singapore	Singapore Changi Airport	Terrace Chinese Kitchen*	Changi Airport Terminal 1 Viewing Mall, Central, #03-22, Level 3, Landside 819644
Winnipeg	Winnipeg Richardson International Airport	Root98*	Arrivals, Winnipeg Richardson International Airport
Vancouver	Vancouver International Airport	Root98 Marketplace*	US - Gate E 87, Vancouver International Airport
Helsinki	Helsinki Airport	TGM*	Food Hall, Terminal 2, Arrivals Hall, Helsinki Airport
Clark	Clark International Airport	TGM & Root98*	L3-153, International Pre-Departure Hall, Clark International Airport, Clark Freeport Zone, Pampanga (Airsides)
Kuala Lumpur	Kuala Lumpur International Airport	Flight Club Grab'n'Go* (Terminal KLIA2)	Level 2M (next to Aerotel Kuala Lumpur), gateway@KLIA2, Terminal KLIA2 (Landside)
Kuala Lumpur	Kuala Lumpur International Airport	Flight Club Signature* (Satellite Terminal)	Centre Hub, Mezzanine Floor (Level 2), Satellite Terminal, Kuala Lumpur International Airport (Departure)
Dammam	King Fahd International Airport	Root 98*	Shop 1100, Departure Level – Check-in Hall, King Fahd International Airport

# Intervals Sky Bar & Restaurant - corporate set menu (consisting of three (3) pinchos + mocktail/tea or coffee) with ninety (90) minutes use entitlement. (dine-in only)

\* Each access includes a complimentary meal set entitlement (dine-in or takeaway), including an appetizer or soup, main course and one (1) glass of soft drink or juice.

3. Eligible Cardmember is required to present the Eligible Card in his or her name along with boarding pass for the same day or the following day travel at the lounge reception for

accessing Plaza Premium Lounge or receiving the mentioned Offer.

4. Relevant applicable fee such as entrance fee for a guest will be charged to Cardmember's Eligible Card Account.
5. Facilities vary by locations. Eligible Cardmember is to contact the specific lounge for details of available facilities.
6. Offer cannot be used in conjunction with other promotional offers.
7. [Plaza Premium Lounge Terms and Conditions](#) applies.
8. Plaza Premium Lounge is solely responsible for all products, services, consultations and advice offered to Cardmembers. American Express is not the provider of any of the products and/or services herein and makes no representation or warranty in relation to the same.
9. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained as a result of taking or using any of the Offer, except for any liability which cannot be excluded by law.
10. In case of any enquiry related to this Offer, please call the 24-hour enquiry hotline shown at the back of your card Card or our customer service hotline at 2277 1010.
11. In case of any dispute, the decision of American Express shall be final.
12. American Express reserves the right to amend the Terms and Conditions, suspend or terminate the Offer at any time without prior notice.
13. The English version shall prevail whenever there is a discrepancy between the English and Chinese versions.

Updated on August 1, 2024



## **Lifestyle**

### **Broadway Circuit Movie Privileges Terms and Conditions**

Please [click here](#) for details.

## **Protection**

### **Shopping Protection Terms and Conditions**

Please [click here](#) for details.

### **Travel Accident Insurance and Travel Inconvenience Protection Terms and Conditions**

Please [click here](#) for details.

